

Updated: 19 September 2018

Want to track your pharma shipment real-time?

Singapore Airlines now offer the option of placing active tracking devices in your pharma shipment. This allows you to receive real-time* updates of your shipment's location and temperature. Only approved tracking devices^ are allowed on board our flights. Kindly contact our local Singapore Airlines Cargo sales office now to find out more.

*Do note that active tracking devices are designed to suppress data transmission during flight

^Please refer to the table below for the list of approved active tracking devices.

Booking/Acceptance

Active tracking device(s) used in shipment booked on SQ flights must be declared to Singapore Airlines. Special handling codes, **EMD** and **ELI/ELM**, must be reflected in the booking details with the following information provided in the handling information box on the Master Airwaybill:

1. Model of device (e.g. Sentry 500),
2. Quantity of devices,
3. Serial number of devices.

Kindly note that requirements and labelling in accordance to normal DG regulations for ELI/ELM shall apply to shipments with active tracking devices. Interline shipments containing active tracking devices cannot be accepted.

Condition for the use of active tracking devices

Please read the following carefully, for the condition for the use of active tracking devices.

[http://www.siacargo.com/Singapore%20Airlines%20-%20General%20Conditions%20of%20Carriage%20for%20Cargo%20\(updated%203%20Sept%202018\).pdf](http://www.siacargo.com/Singapore%20Airlines%20-%20General%20Conditions%20of%20Carriage%20for%20Cargo%20(updated%203%20Sept%202018).pdf)

Approved Tracking devices on SQ flights

| Device Model | SIA Cargo (B747F) | SIA | SilkAir | Scoot (B787 only) |
|----------------------------------|-------------------|-----|---------|-------------------|
| OnAsset Sentry 500 Flightsafe | ✓ | ✓ | ✗ | ✓ |
| Sendum PT300D | ✓ | ✓ | ✗ | ✗ |
| Roambee (The Bee) | ✓ | ✓ | ✗ | ✗ |
| Controlant | ✓ | ✓ | ✗ | ✗ |
| Moog Crossbow ILC2000 | ✓ | ✗ | ✗ | ✗ |
| Carta Sense U-Sensor 100115 | ✓ | ✗ | ✗ | ✗ |

If you have any questions?

Kindly contact our local sales representative:

http://www.siacargo.com/world_offices.asp